

Professional Summary CV



Dr. Mohamed Buheji

Date of Birth : 13/5/1963

Nationality: Bahraini

One - Recent Responsibilities & Experiences:-

- (Currently) Director of **Competitiveness Consultancy Centre**– University of Bahrain.
- Expert in **Knowledge Economy, Learning Economy, Innovation Economy Programs**
- Expert in **Cybernetics , Systems Engineering & Social Engineering**
- Expert in creating **Inspiration Management Programs**
- Developer of Unique Lean Approaches in **Un-Structured Learning**
- Bahrain Centre for **Excellence** Leading Expert.
- Expert in **establishing & assessing governments programs for Knowledge Economy**
- Expert in **Governance & Transition in Family Business.**

- International Expert in Knowledge Management, Excellence Practices, **Value based management**, Innovation Management, Learning Organisations, **Change Management, Lean Management, Government Competitiveness**, Organisational Governance, **Social Partnership Programs, SME's and Entrepreneurs Developer , Total Productive Services** Expert.

- Asst. Professor and Faculty Member of **University of Bahrain**-teaching BA, MBA, MSc Courses in Change Management, Organisational Behavior, Organisational Learning, Knowledge Management, Strategic Management, Quality Management, Operational Management and Engineering Management.

- Leading Consultant for **National KPI's Program** – Government of Bahrain.
- Developer of Own & Tested concepts in **Empathetic Thinking & Capacity Building Models.**
- Member & Expert of **Government Governance Program** – Bahrain.
- Currently Freelance Expert for **Prime Minister Court for the Development and reform projects** for Kingdom of Bahrain Government.
- Currently Freelance Expert for **National Plan for Women Development** in Kingdom of Bahrain.
- Previously Freelance Expert for **Knowledge Management** in Abu Dhabi Police - UAE.

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- Expert for setting **National Indicators Programs in areas of Quality of Life, Lifelong Learning, Equal Opportunities, Sustainable Development, Society Diversity & Stability, Knowledge Economy.** (Set the whole program for Government of Bahrain).

Two - Major National Programs Expertise

1. Women Empowerment National Plan- Bahrain Women Supreme Council
2. Oman Royal Court Excellence Project - Sultanate Oman Gov.
3. Dubai Government Excellence Program - Dubai Gov.
4. Bahrain Government Excellence Program - Prime Minister
5. Abu Dhabi Government Excellence Program - Abu Dhabi Gov.
6. National Key Performance Outcomes & Results - Bahrain Gov.
7. Government Complaints & Suggestion System - Bahrain Gov.
8. Governance Program - Bahrain Gov.
9. National Experts Program- Bahrain Gov.
10. Competitiveness Labs- Bahrain Gov.
11. Establishment of King Hamad University Hospital - Bahrain
12. Students Inspiration Program- - Bahrain.
13. National Health Insurance Program- Bahrain.

Three - Previous Jobs & Experiences :-

- Managing Director of ITQAN Management Consultancy (Bahrain - Qatar - Oman- KSA (Jeddah)), with experience and knowledge of **Leading a team of Experts & putting up Management Systems that lead to change in organizations cultures.** Since 2000.

- **Consultant , Trainer & IRCA Approved Lead Auditor and Lead Tutor** in
 - a. **Quality** Management System (ISO 9001)
 - b. **Environmental** Management System (ISO 14001)
 - c. **Occupational Health & Safety** Management System (OSHAS 18001)
 - d. **Food Safety** Management System (HACCP & ISO 22000)
 - e. **Information Security** Management System (ISO 27000)

IRCA QMS/EMS/OHSAS/ISMS – Lead Auditor Certification No. 1180237

- Approved **Lead Assessor or Trainer or Jury Member** for: **Dubai Quality Award, Dubai Government Excellence Program , Abu Dhabi Government**

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Excellence Program (UAE) , Ras AL-Khema Government Excellence Program (UAE), King Abdul Aziz Quality Award (KSA), Al-Subae Charity Organisations Excellence Award.

- European Foundation Quality Management (**EFQM**) **Approved Lead Assessor** since 2004.
- Muslim **Excellence Competitiveness Award** (MECAward) Governance Board-Experts Committee Member since 2011 - Turkey.
- Trainer for Mediators for **Organisational Diversity & Co-Existence** Management.
- Specialist in the area of improvements regarding :
 - CE Marking for Manufacturing Medical Devices (EN 46001)
 - Information Security Management System (ISO 17799 & BS 7799)
 - Public , Education and Healthcare Services
 - Consultant in Business Process Re-Engineering (BPR) , Total Quality Management (TQM) , Performance Measurement (PM) & Project Management , Change Management
- IQA Approved Quality Diploma for Professionals Trainer
- UNIDO Approved Consultant – since 1999.
- **Kaizen Lean Management** Approved Affiliate & Consultant
- Trained expert in “ **Total Productive Maintenance**” [TPM] at ‘Kaizen Institute College’,Germany .
- **Knowledge Management** Approved Consultant & Affiliate - Malaysia
- **HRM Psychometrics Analyst &** Certified professional- Singapore Approved Affiliate
- An established consultant in **Non-Profit Organisations** (NPO).
- Helped to **re-structure** and build **Autonomisation / Governance of Family Organisations**.

Previous Experience:-

- Developed many specialised paradigm shift Labs through learning by doing concepts and techniques that influenced many people life in GCC.
- Lead the Work & development of systems and **change management in major Projects** that each had a length of 6 -24 months of Consultancy for more than 90 Government Ministries and Organisations in different GCC countries - Since 2001.

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- Lead or participated in leading many national initiatives for **improving services or performance** or starting up challenging up projects as King Hamad University Hospital, Gulf Air Situation Assessment, etc.
- Assessed and consulted for more than 300 private and public organisations in the last 8 years.
- Worked as Full Time **QA/QC Manager** & Part-Time Consultant for **Yokogwa Group (Japan)** in the Middle East 2001-2003.
- Conducted Consultancy, Auditing, Projects Managing & Training as Freelancer Expert in different Management Systems Implementation since 1993 till 1/5/2001 for different firms as SGS, BVQI, DNV.
- Chief of Planning & Facilities Services- Bahrain Defence Force-Medical Services with direct responsibility for: Biomedical Engineering, Maintenance Engineering, Projects Department, First Line Maintenance , Organisational Planning and Health & Safety Dept from 1987-2000.

Education:-

- **5/2007- 7/2012 Brunel University- London , UK**
Phd in Knowledge Management & Competitiveness in Governments.
- **2/2000 - 7/2002 - Glamorgan University, Wales, UK.**
MBA in Bussiness & Quality Management.
- **9/1991-9/1993 - Aberdeen University, Scotland, UK**
Post Graduate Diploma in Biomedical Engineering & Medical Physics.
- **1/1982-9/1987 - Catholic University, Washington D.C., USA**
BSc. Biomedical Engineering & BSc. Mechanical Engineering

Membership in Professional Bodies/ institutions:-

- *Reviewer for different Intenational Academic Journals specialised in Knowledge Management, Competitiveness, Public Administration and innovation.*
 - a) *Technovation (Intern'l Journal of Technological Innovation, Entrepreneurship and Technology Management).*
 - b) *PAR Public Administration Review Journal.*
 - c) *GLOBE Research Journal (Global Business & Economic Journal)*
 - d) *Knowledge Management Research & Practice Journal*
 - e) *Sky Journal of Business Administration and Management (SJBAM).*
 - f) *International Journal of Scholarly Research Gate (IJSRG).*

Also fellow and member of the following institutions:

- Global Speakers Federation - USA
- *Kanzen (towards perfection) Member &Co-Founder of Experts Alliance -India*
- JT Frank Academy in Knolwedge Management

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- Research Fellow in Centres of Excellence Research (COER) – New Zealand
- IQA Approved Quality Professionals
- EFQM Approved Assessors
- IRCA Approved Auditors & IQCS Approved Tutors
- Engineering Council (Incorporated Engineers)
- (BSE) Bahrain Society of Engineers - Since 1987.
- (ASQ) American Society for Quality , USA – Since 1999.
- (BQS) Bahrain Quality Society, Founder
- (BSSP) Bahrain Society for Strategic Planning , Founder
- (BSTD) Bahrain Soc. Of Training & Development – Since 1990.

Publications :-

- Author of 10 books so far
 - Book1-** *Knowledge Management influence on Government Competitiveness* , Published by Lampart , Germany 2013 (Available in Amazon.com).
 - Book 2-** *Seeds on the Road of Competitiveness (in Arabic)*
 - Book 3-** *Road Map for Holistic Healthcare Approach (in Arabic)*
 - Book 4-** *Thinking That Deserves your Life (a Radical Change Thinking Journey) (in Arabic)*
 - Book 5-** *Your House is better than Mine (An Arabic Poetry of our Life).*
 - Book 6-** *Reflections under the Tree of Quarant (in Arabic).*
 - Book 7-** *A Journey towards Knowledge Economy (in Arabic).*
 - Book 8-** *Refelctions on the falling of Leaves of our life (in Arabic).*
 - Book 9-** *Integrated Trends (in Arabic)*
 - Book 10-** *Transformation in Unstable Era (in Arabic)*
 - Book 11-** *What livelihood Do you need (in Arabic)*
 - Book 12-** *Lifelong Learning Journey Handbook (in Arabic) (in printing).*
 - Book 13-** *A Nation Looking for Knowledge (in Arabic) (in printing).*
- Founding Editor of *Journal of Inspiration Economy (JIE)* – a scientific peer reviewed journal published by Natural Sciences Publications – USA.
- Presenter of Radio Programs (2013 and 2014) in relevant to Livelihood, Excellence, Innovation, Quality of Life, Lifelong Learning and Influenced Thinking.
- Since 1987, published more than 18 Journal Papers and over 40 conference Papers around the world in both Arabic & English in the areas of:

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Knowledge Management, Excellence, Competency Development, **Capacity Building Programs, Governments Reforms**, Kaizen, Value Based Management, Quality, Management Systems, Total Productive Maintenance, Costing Management, Occupational Health & Safety , **Human Capital**, Environment Management, Productivity Improvement, NGO's Development, **SME's Development, Entrepreneurs, Change Management** , Organisations Restructuring , **Education Management, Healthcare Management**, Social Partnership Program, Social Entrepreneurship Programs, Project Management, Reliability Centred Maintenance and Team Building (Japanese Style).

- Novel self developed workshops in most of the areas above that reflects the practioner needs each of these areas from a field expert.
- The following are just sample of the latest publications:

Sample of Publication relevant to Consultancy Case Studies

Subject/Title	Publication	Journal / Conference & Date
27- The Influence of Knowledge Management on Learning in Government Organisations	Journal Paper	American Journal of Industrial and Business Management (AJIBM) – approved for issue on 2015.
26- Why Inspiration Matters?	Journal Paper	Journal of Inspiration Economy, Vol 1, Issue 1, 2014.
25-Competitiveness of Government Organizations through Customer Satisfaction in a Knowledge Economy: Study in the Kingdom of Bahrain"	Journal Paper	Journal of Public Administration and Governance, Vol. 3 (4) ,2013. http://www.macrothink.org/journal/index.php/jpag/issue/current
24-Knowledge Management asset initiatives and government innovation theoretical analysis of the case of kingdom of Bahrain	Conference Paper	International symposium: the economic crisis. time for a paradigm shift. towards a systems approach - university of valencia (spain) , Vol 2, issue 2 - special issue - selected papers of the 1st b.s.lab , january 24-25. 2013 Business Systems Review
23-Knowledge Management Asset initiatives and government innovation	Conference Paper	The 6th International Conference on Knowledge Management in Asia Pacific (KMAP 2012) , 11-12 Oct, Shinghai, China
22-Journey for establishing knowledge and learning economy practices in governmental organizations.	Conference Paper	KM 2012 -Middle East Conference, Abu Dhabi, UAE.
21- Reporting a Success Story: Factors That Matters	Journal Paper	Journal of Public Administration and Governance ISSN 2161-7104 2012, Vol. 2, No. 3
20-Exploring Knowledge Management influence on Governmental Organizations Innovation.	Conference Paper	International Conference to Organizational Innovation – Malaysia 5-2011

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19-Refining a scale that measures and differentiate between OL and KM for service organisations.	Conference Paper	QC5 Conference Hamdan Bin Mohamed e-University, 31 Jan-3 Feb 2011, Dubai .
18-Developing Scale that Measures Organisational Learning and Knowledge Management towards Better Governance.	Journal Paper	Current Issues of Business and Law Journal, 2011
17-Journey for establishing Knowledge Economy Practices in Governmental Organisations.	Conference Paper	ICICKM conference-Thailand- 9-2011
16-Developing a KM Maturity Model for Government Organisations towards competitiveness.	Conference Paper	7th International Conference on Intellectual Capital, Knowledge Management & Organisational Learning - ICICKM Conference. Hong Kong Polytechnic University, China 11-12 November .2010.
15-Implementation of KM Practices in Excellence Programs	Conference Paper	3rd Saudi National Quality Conference , Jeddah 4-6 October , 2010.
14-Reviewing Practical Knowledge Management Strategies for GCC Governments.	Journal Paper	Journal of Strategic Studies , Bahrain Research Centre, Vol (6): 18 , Spring. 2010
12-The Strategic Implementation of Quality Management Systems in the Bahrain Governmental Sector through Benchmarking..	Journal Paper	The Quality Management Journal, 2010, ISSN 1068-6967
11-Understanding the Impact of Knowledge Management on Driving Organisational Excellence towards Organisational Learning and Innovation.	Journal Paper	International Journal for Excellence in Public Sector Management, 2010, Volume (3).
10-Understanding the Impact of Knowledge Management	Conference Paper	QC4 Conference Hamdan Bin Mohamed e-University , April 2010 , Dubai. Received best paper award
9-Practical Approach for establishing Knowledge Management Strategies for Governmental Institutions in GCC	Conference Paper	37th IFTDO World Conference "Knowledge Management in Training & Development" 3-6 March 2008 - Dubai, United Arab Emirates (Conference Synopsis p.22)
8-Best Practices of Innovation in Governmental Services	Conference Paper	3rd GCC Quality in Public Sector Conference - "Quality & Sustainability". 5-6 Feb 2006 - Muscat - Sultanate of Oman
7-Review of Success Stories in Government Transformation (Focus on GCC)	Conference Paper	SCECO 11th Annual TQM Conference - "Quality & Competitiveness Challenges". 11-12th Sep 2006 - Riyadh , KSA
6-Review of Governmental Services Key Success Factors	Conference Paper	1st National Conference on Quality - "Quality & Competitiveness" 23-24th Nov 2005 - Bahrain
5- Strategic Implementation of Quality Management Systems in Bahrain Governmental Sector	Conference Paper	Academy of Marketing Annual Conference, Aston Business School, Birmingham, 8th-11th July 2003.

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through Benchmarking		
4-The Strategic Implementation of Quality Management Systems in the Bahrain Governmental Sector through Benchmarking	Journal Paper	The International Journal of Applied Management, Vol. 5, No, 2, pp. 85-101, 2004, ISSN 1468-5191.
3-Characteristics of Best Practice Performers In Public Service Organizations in GCC - Case studies collected from field.	Conference Paper	9th World Congress for Total Quality Management - "Creating Sustainable Excellence" 27-29th Sep 04- Abu Dhabi-UAE
2-Creating a Model for Strategic Implementation of Quality Management Systems in Bahrain Governmental Sector through Benchmarking	MBA Theses	MBA Thesis -Glamorgan University. 15th June 02 Wales - United Kingdom
1-Potential Impact of Future Engineers in GCC Governmental Organisations	Conference Paper	6th GCC Engineers Union Conference- Future Perspectives for GCC Engineers - Feb 2000 - Muscat - Sultanate of Oman
0-Planning Our Facilities Today for Tomorrow's Technology (A Healthcare Facility Perspective)	Conference Paper	Facility Management & Maintenance Conference - FAMM'99 , IIR , Dubai 9/1999

Web Site: www.buheji.com , Scholar Google- Citation Address:
<http://scholar.google.com/citations?user=PeykGPoAAAAJ&hl=en>